

As another year draws to a close most of you will be in the midst of preparations for this festive season. The conclusion of yet another year brings with it many thoughts some fulfilling and some a promise to do better. For me, without the teamwork and goodwill of everyone in the organization, achieving the goals and objectives would not have been possible. Your patience and determination have contributed significantly to our company's success.

Our organization is fortunate to have such wonderful and dedicated employees especially in a year that has brought us many unexpected challenges. I have also seen warmth, care and commitment demonstrated at every turn. This is the foundation of who we are and what we stand for.

Many of us do not see the demands placed on our staff, but know that your work is greatly appreciated. Thank you for your efforts that made it another successful year!

This holiday season gives some of us a break from the hustle and bustle of our everyday working schedule. It provides us with some time to enjoy the company of family and friends that is all too often missing during the year. I urge you to reflect on these special moments and savor those relationships.

The safety and protection of our staff, their families, and our clients will continue as a high priority as we move into 2023. We will be vigilant with our risk control measures and closely monitor any health advice from the authorities.

Thank you for your willingness to abide by the measures we had to introduce this year which made a real difference to our service delivery.

We will continue to remember the pandemic as a revolutionary time in our organization as it has shown us the true value of our ASSL family with innumerable acts of care and concern - from organization, management and one-to-another – the very essence of family!

Management and I have been inspired and appreciative of the willingness of our employees to adapt to the difficulties presented by COVID-19. I hope we are through the worst of this pandemic and believe we have been blessed. Our efforts at planning to offer more contemporary services and support under these special circumstances will stand out as one of our hallmarks. Thank you for trusting in my judgment. Hopefully, the company's intentions for 2023 make up for some of the stress of the last couple of years.

It's been a real pleasure to see how we have developed as an organization and as an Amalgamated Family, and I look forward to seeing continued individual and company progress. Thank you for your efforts, resilience, and hard work throughout the year!

Whatever your holiday plans may be, I wish you a safe and memorable time spent with those nearest and dearest to you.

"One of the nice things about the holidays is that you can forget the past with a present!"

On behalf of the Aboud's and myself, I hope this holiday season is an exceptionally good and safe one and that the New Year brings you healing, happiness, and prosperity with God's blessings and protection.

Merry Christmas and Happy New Year 2023!

